Impartiality Policy of Product Certification Body

The Research Center of Informatic Industries, hereinafter referred to as RCII, seeks to achieve the highest level of public confidence in the provision of impartial services. RCII confirms the following statement for the provision of certification services in the field of third-party product certification. RCII conducts its certification activities impartially and exercises the utmost care in handling conflicts of interest and ensuring objectivity in the certification and decision-making processes, in accordance with ISO/IEC 17065. RCII is committed to conducting its certification activities independently and without being influenced by any commercial, financial, or other interests.

RCII's commitments to safeguard impartiality:

1. RCII is committed to the principles of impartiality as embodied in ISO/IEC 17065 for product certification bodies. In particular, the impartiality of assessors is mentioned in our internal procedures.

2. RCII, as an independent certification body, does not provide any certification services to its board of directors or shareholders. This issue is thoroughly reviewed in the Impartiality Safeguarding Committee meetings as well as during management reviews.

3. RCII is committed to not providing any services in cases where there may be a conflict of interest.

4. RCII ensures that the activities of related bodies do not affect the confidentiality, objectivity, or impartiality of its certification.

5. RCII's activities are not conducted in association with the activities of any organization providing consulting services.

6. RCII retains the authority and responsibility for decisions made in relation to its activities.

7. RCII is committed not to use its certification in a manner that could compromise the organization's credibility and not to make any statements regarding its certification that it considers misleading or unauthorized.

8. RCII is not involved in the development, production, installation, sale or maintenance of products of the applicants for a product certificate.

9. RCII does not link the remuneration of senior managers, assessors, and external personnel involved in evaluation activities to the results of the evaluations.

10. RCII is committed to making its services available to all applicants and to implementing this in the development of policies and procedures and their implementation without discrimination.

11. RCII is committed to ensuring that all internal and external personnel are free from any commercial, financial, or other undue pressures that could affect their impartiality.

12. RCII is committed to ensuring that personnel who have had a consulting relationship with the organization applying for certification within the past three years from the date of submission of the application are not employed by the Body in any part of the certification process for that organization. Contract personnel are required to disclose any situation that may give rise to a conflict of interest. Personnel shall not be used as assessors until any conflict of interest is demonstrably provable.

13. RCII avoids any situation that could give rise to a conflict of interest resulting from the activities of any related body, particularly if the related body may have interests in the outcome of any evaluation process.

14. RCII identifies and documents any potential conflicts of interest arising from the provision of certification, whether originating internally or from the activities of related bodies.

15. RCII is committed not to provide certification to any related body if a conflict of interest is identified.

16. RCII is committed to consider financial threats in the certification process in a manner that does not compromise impartiality.

17. RCII ensures that no matter, either explicitly or implicitly, is stated to any organization or individual, suggesting that certification would be easier, simpler, faster, or less expensive if the certification body's consulting or training services are used.

Top management ensures that this policy:

1. is appropriately documented, developed, and kept up to date.

2. has been announced to all personnel to ensure their awareness of their commitments.

3. is accessible to all stakeholders.

4. is periodically reviewed to ensure that it remains valid and appropriate.

Vida Sina

CEO of the Research Center of Informatic Industries

Valid
RCII